

Terms and Conditions for Returns and Exchanges

- 1.) Customer is responsible for return shipping charges.
- 2.) Shipping charges are non-refundable unless the return is due to an error on the part of PennStateClothes.com
- 3.) All returns must be postmarked within 30 days from the date of receipt.
- 4.) All returns must be returned in original condition. We will not return items that appear to be worn or washed.
- 5.) When returning merchandise, we suggest selecting a shipping method that provides a tracking number and/or delivery conformation. Keep a copy of these details for your records. **PennStateClothes.com is not responsible for any lost returns for which proof of delivery cannot be provided.**
- 6.) Returns and exchanges can not processed without a copy of the original invoice and a Return Form
- 7.) If you wish to make an exchange of any reason, you **must** place a new order online. We will **not** honor direct exchanges.
- 8.) All returns can be shipped to the following address:

PennStateClothes.com - Returns
352 E. College Ave
State College, PA, 16801